

<p>Lorenzo (and therefore available to out of hours services);</p> <ul style="list-style-type: none"> ○ one had a FACE risk assessment, care plan and CPA review completed; and ○ one patient's FACE risk assessment and care plan had not been updated since the patient's discharge from an inpatient unit in late 2018⁵⁴. <p>Ten records had care plans:</p> <ul style="list-style-type: none"> ▪ one was out of date; ▪ one was completed on an inpatient unit in September 2018 and not updated to reflect community status; ▪ one patient attended a 12-week group and had no care plan; ▪ one CPA was not recorded on Lorenzo; ▪ one CPA not completed because of 12-week group; ▪ one set of notes had no correspondence to indicate the patient's GP has been informed of a change in the patient's legal status; and ▪ one record had not been updated to reflect recent contact. <ul style="list-style-type: none"> • The audit report concludes that further work is required to improve record keeping on Lorenzo. • The Clinical Lead for Hull West CMHT emailed CMHT staff on 27 December 2019 asking all supervisors to audit their supervisee's case notes in respect 	<p>and access but there is little to show this has improved record keeping.</p> <ul style="list-style-type: none"> • The January 2020 audit findings are encouraging but relate to one member of staff. Further evidence is required to demonstrate broader improvement.
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⁵⁴ The audit report says the FACE risk assessment was completed on 16.10.19, but we assume this was a typing error given the audit report was completed in July 2019 and should be recorded as 2018.

